Request for proposals for supply and installation of computer, networking, and telecommunication equipment and software - CLARIFICATIONS

1. In point 9. of tender documentation for Lot 3: Telephone Switchboards, the following is required: "The tenderer should provide references with references contact details of at least three similar projects in the period 2018-2021. The tenderer has delivered supplies under at least 1 (one) contract, with a cumulative budget of at least EUR 20,000.00 in the field related to this contract which were implemented at any moment during the reference period."

Could you please explain whether this application requires the delivery of three contracts with a cumulative value of EUR 20,000.00, or the value of one contract must be in the amount of EUR 20,000.00?

Answer: ONE out of three referenced contracts should be of at least EUR 20,000.00 in the field related to this contract.

2. In point 8. of tender documentation for Lot 3: Telephone Switchboards, the following is required: "CVs of Key Experts who will be engaged in the installation of equipment and staff training should include proof of relevant education/training and experience in the installation of Unified Communications Systems."

Does the above mean that tenderers are obliged to submit certificates about passed expert exams and training for the implementation of the offered equipment, or is it enough to submit statements from end-users as proof that key experts possess experience in the implementation of Unified Communications Systems?

Answer: The tenderers are obliged to submit certificates on relevant education/training AND have experience in the installation of Unified Communication Systems.